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Clean out & Trouble Call Preparation/Expectation Sheet Roach

Your residence has been identified as one that will need further treatment from our pest control provider. Please have the following preparations completed by the morning of the day of treatment. Failure to have these preparations completed in full may result in a monetary charge.

Preparation:

- 1.) Completely empty <u>all</u> kitchen and bathroom cabinets of items and place them in a non-treatment area such as the dining room table. (This is to prevent dishes,/glasses/food from being contaminated)
- 2.) Remove all items from on and behind all counter tops, refrigerators, shelving and other appliances.
- 3.) Inspect any food for activity while removing and discard out of the unit if any activity is found.
- 4.) Take this opportunity to clean up cabinets and these other areas prior to the treatment
- 5.) Please try to make baseboards accessible throughout unit by picking up clothes, toys, etc.
- 6.) Please leave any pertinent information on a note for the technician such as where you may be seeing activity other than the kitchen and bathroom.
- 7.) How well you prepare will dramatically affect the quality of your treatment and how soon any population gets under control

Instructions after treatment have been completed:

- 1.) Please wipe down tops of counter tops, cabinet shelves and any place where food/dish may contact with a mild detergent being careful to stay away from the edges, hinges and corners of cabinetry.
- 2.) You may replace items once the aforementioned areas have been wiped down. However, further treatment/preparation may/will be necessary dependent on which phase of treatment you are in.
- 3.) Remember to place any food items in a sealed container/zip lock bag as roaches can utilize for food

Expectations of treatments and resident:

- 1.) The materials are designed to not only reduce the population when applied but also leave a residual that will impact the roaches going forward. Larger populations of roaches will need further treatments.
- 2.) The materials are designed to get the roaches active and looking for food. Expect to see more roach activity; don't worry it is expected. Allow 2-4 weeks before calling for additional services.
- 3.) Your technician has placed small gel bait placements in and around your cabinetry (brown or yellow gel). These are designed to allow the roaches to feed on them and sterilize their offspring. Please take care to <u>leave these placements alone</u> and do not contaminate with any cleaners or pesticides.
- 4.) Since the roaches are exposed to materials and are actively trying to feed on food; **it is imperative that sanitation within the unit be in good order** as to not compete with the placed sterilization bait.
- 5.) <u>Store all food</u> in sealed containers, zip lock bags or refrigerator.
- 6.) Clean and degrease all areas especially stoves and refrigerators being sure to clean under appliances
- 7.) Clean dirty dishes as soon as possible and keep off of counter
- 8.) <u>Do not treat with over the counter pesticides</u> (self-treatment) as they can contaminate our products and increase the amount of time it takes to control
- 9.) It takes everyone involved to control roaches; Please assist us in trying to keep everyone pest free